

## Telephoning troubles collocations Part One

### Student A

*Without showing your worksheet to your partner, work together to match up the sentence halves to make real life telephoning problems.*

1. I phoned **directory** \_\_\_\_\_
2. **The line** suddenly **went** \_\_\_\_\_
3. I tried the number 6 or 7 times, but **the line** was always \_\_\_\_\_
4. I couldn't **get** \_\_\_\_\_
5. I was **held in call** \_\_\_\_\_
6. The receptionist **put me on** \_\_\_\_\_
7. They gave the **wrong** \_\_\_\_\_
8. I got a **ringing** \_\_\_\_\_
9. I was **cut** \_\_\_\_\_
10. His **answer** \_\_\_\_\_
11. When I **pressed the automatic redial** \_\_\_\_\_
12. There was such a **bad** \_\_\_\_\_
13. **The hand** \_\_\_\_\_
14. I had no small change for **the phone** \_\_\_\_\_
15. I couldn't find anywhere to buy a **phone** \_\_\_\_\_
16. I **left my phone off the** \_\_\_\_\_
17. My mobile phone **dialled the emergency** \_\_\_\_\_

*Discuss your real life experiences of these problems. What did you do?*

*Ask each other how you would react to the other situations: What would you do if (you were cut off before you finished speaking)?*

*Roleplay one conversation with your partner*

## Telephoning troubles collocations Part One

### Student B

*Without showing your worksheet to your partner, work together to match up the sentence halves to make real life telephoning problems.*

- A) \_\_\_\_\_ **services** number when it was in my pocket.
- B) \_\_\_\_\_ **line** that he couldn't hear me
- C) \_\_\_\_\_ **enquiries** but his number was **ex directory**
- D) \_\_\_\_\_ **button** on my girlfriend's phone it phoned her ex
- E) \_\_\_\_\_ **dead**
- F) \_\_\_\_\_ **busy**
- G) \_\_\_\_\_ **through to** anyone in the office
- H) \_\_\_\_\_ **set** in the **phone box** smelt strange
- I) \_\_\_\_\_ **waiting** for more than 15 minutes
- J) \_\_\_\_\_ **hold** for so long that I just **hung up**
- K) \_\_\_\_\_ **box**
- L) \_\_\_\_\_ **number** on their website
- M) \_\_\_\_\_ **tone** but no one answered
- N) \_\_\_\_\_ **hook** all day without realizing
- O) \_\_\_\_\_ **off** before I had finished speaking
- P) \_\_\_\_\_ **card** for the **public phone** anywhere.
- Q) \_\_\_\_\_ **machine** was so full that I couldn't **leave a message**

*Discuss your real life experiences of these problems. What did you do?*

*Ask each other how you would react to the other situations: What would you do if (you were cut off before you finished speaking)?*

*Roleplay one conversation with your partner*

## Telephoning troubles Part Two

*Match up the compound nouns from the questions above. Have you had any other problems with these?*

|                  |                      |
|------------------|----------------------|
| directory        | box                  |
| to get           | enquiries            |
| an answer        | redial (button)      |
| the ringing      | machine              |
| call             | tone                 |
| (put someone) on | card                 |
| to cut           | waiting              |
| (the) automatic  | line                 |
| a bad            | (someone) off        |
| the hand         | services (number)    |
| a phone          | through (to someone) |
| the emergency    | hold                 |
| a phone          | set                  |

*Match the words to make phone-related collocations*

|                  |                 |
|------------------|-----------------|
| Ex               | engaged         |
| To hang          | call            |
| An international | number          |
| (My) extension   | tone            |
| Permanently      | code            |
| An engaged       | line            |
| A crossed        | board           |
| A direct         | call            |
| Un               | tone (function) |
| Touch            | call            |
| Area             | free phone      |
| A collect        | attainable      |
| (My) home        | phone           |
| A hands          | directory       |
| Mobile           | number          |
| Switch           | phone           |
| Free             | line            |
| A conference     | up              |