

Different kinds of business communication dice game

Market Leader Intermediate Units 1 to 12

Take turns rolling the dice twice and roleplaying a complete conversation of that kind (from "Hello", "Dear..." etc to a smooth ending). Decide what roles you have before you start (manager and employee, caller and receiver, presenter and audience member asking questions, etc). There is no need to write anything, you can just say what you would write in the emails.

	First roll – Topic	Second roll – How to communicate
1	(New) products/ Branding	Presentation plus Q&A and/ or discussion
2	Advertising/ Marketing	Email
3	Finance/ Money/ Payment	Telephone call
4	HR/ Management	Face-to-face business meeting
5	Problems/ Complaints	Informal conversation (e.g. at someone's desk or meeting by chance in the lift)
6	Projects/ Scheduling/ Progress	Teleconference

Combine any which you haven't used yet and do those roleplays too.

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